



Cowichan Lake Community Services Society

P.O. Box 670, Lake Cowichan, B.C. V0R 2G0
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Child, Youth & Family Support Worker

Status: Temporary, Full-time

Wage: \$26.00/hour

Hours: 72 hours/bi-weekly

Start Date: As soon as possible

Reports to: Executive Director

Organizational Overview

Cowichan Lake Community Services is a non-profit society providing programs and facilities to the people of the Cowichan Lake area. Its mission is to enhance and support the quality of life for all Cowichan Lake area residents. This is done through a variety of programs including counseling and support programs, social development programs, and a multitude of therapeutic recreation programs.

Job Summary

The successful candidate will be responsible for working with children, youth and families to aid in identifying, understanding and overcoming personal/family challenges, and to establish and achieve realistic goals. This may occur in an individual, family/group setting, or supervised visit. The Child, Youth & Family Support Worker will have an essential role in supporting the overall mental health and wellness needs of the community.

This position will also require the facilitation of therapeutic groups and recreational activities. The Child, Youth & Family Support Worker will work both within our office, and at various other community locations (i.e. school) as deemed appropriate to the goals of the service being provided.

The successful candidate will possess strong inter and intrapersonal communication skills, a desire to facilitate change, and the ability to navigate complex dynamics with tact and empathy.

This is a temporary, full-time position offered until March 31st, 2026 with potential for extension/renewal contingent on funding and organizational needs.

Essential Functions

- Provide short-term, outcome-focused support to children, youth and families experiencing challenges that are impacting the stability of the family unit and relationships.

- Gather information relevant to the individual's challenges, needs, and risks by interviewing, observing behavior, and meeting with caregivers/service providers, as needed.
- Assist families in identifying their individual parenting challenges and development of skills that improve their family functioning and reduce child protection interventions.
- Provide supervision for families during visits and monitor parent/child interactions while also supporting the parent to engage in positive interactions, learning and play with their child(ren).
- Facilitate group interventions that provide families with the opportunity to participate in learning activities that provide mutual support and reduce social isolation.
- Provide skill building in areas such as life skills, parenting skills, anxiety management or self-management techniques.
- Work with court-related services and give testimony to the court, when required.
- Maintain accurate and timely records of client contacts and service, and additional reporting that may be required based on client needs and team requirements.
- Perform other related duties, as required.

Qualifications

Education

- Minimum of a diploma that includes course content relevant to child and youth care.
- Two (2) years of previous work in a similar environment required.
- Direct program delivery experience in the community social services sector with a demonstrated working knowledge of mental health, community-based programs and related provincial and community support systems is preferred.
- Class 4 license would be an asset, but not required.

Knowledge, Skills, & Abilities

- Well-developed interpersonal, counseling, oral and written communication skills
- Proficient teaching skills
- Good organization, time and general management skills
- Knowledge of group process and facilitation techniques
- Ability to work effectively with other program staff, therapists, social workers, and other related staff

Additional Information

This position involves work in a stressful environment often dealing with clients in crisis situations or those that relate to physical and/or emotional abuse, and/or drug and alcohol use. Managing emergency situations is an ongoing expectation of this position. The Child, Youth & Family Support Worker may be occasionally required to work outside normal office hours, depending upon availability of the client.

If interested in this position, please submit your cover letter and resume to:

jocelyn@comserv.org